

To Our Customers and Communities,

The global outbreak of coronavirus continues to disrupt virtually every aspect of daily life around the world and in our communities. I want to assure you that Newtown Savings Bank stands with you during this difficult time.

Our bank is strong, and we will weather the storm as we've done for the past 165 years, through wars, depression and previous pandemics.

Like so many others, we've had to close the lobbies of our bank branches for the safety of our customers and employees alike. But we continue to open our hearts to our neighbors and friends here in our community. We're still operating, and we're still here for you—even if we have to do things a little differently for now.

Our driving theme during these troubled times is to be socially distant but emotionally close. We are trying to bring that to life in numerous ways. At the community level, we have accelerated our annual contributions to food pantries and other non-profit organizations, and have allocated an additional pool of funds to contribute in support of local organizations fighting the virus and its impacts. We've also donated our supply of masks to those on the frontlines.

On a personal level, we know that families and businesses that we serve are struggling. Our dedicated employees are working hard to do all we can to get through this together. If you are having difficulties, please call us at **800.461.0672**, or email **customerservice@nsbonline.com**.

And finally, please join us in doing what you can to help our community stay socially distant but emotionally close. Heed the advice of medical experts to help slow the spread of the virus.

Reach out to those who may feel isolated. Support our local businesses. Donate blood or contribute to a local charity. Do something thoughtful for the heroes in our community like our medical professionals, first responders, and their families, who share their burden.

I would also like to thank our customers and employees for their tremendous cooperation during this crisis. The commitment of our hard-working employees, combined with the understanding of our loyal customers, has gotten us through the first part of this challenge. There are challenges ahead but we will meet them together.

Remember, the toughest times are when we can make the biggest differences, together and as individuals.

Stay safe and healthy,



Ken Weinstein
President and CEO

