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Newtown Savings Bank Welcomes Dennis Arango as Customer Experience Manager at Woodbury Branch

WOODBURY, CT – Newtown Savings Bank is pleased to announce the appointment of Dennis Arango as Customer Experience Manager of its Woodbury Branch. Arango brings a blend of banking expertise and service industry leadership, along with a strong passion for customer care.

Arango joins Newtown Savings Bank with nearly 20 years of experience across the service industry, including hospitality, retail, and banking. His career began in the restaurant industry, where he developed a strong foundation in customer service and relationship building. He later transitioned into banking, where he built a reputation for delivering exceptional client experiences and achieving top-tier performance levels. His accomplishments include recognition in the top 5% nationwide for sales and service excellence.

Guided by a service-first philosophy, Arango centers his professional approach around the Golden Rule: treating customers with the same care and respect he would expect for his own family and friends.

“I was drawn to Newtown Savings Bank because of the strong sense of pride and satisfaction expressed by its employees, as well as the Bank’s commitment to making a meaningful impact in the community,” said Arango. “It’s exciting to be part of an organization that is both highly regarded in banking and deeply rooted in the communities it serves.”

In his role as Customer Experience Manager, Arango will lead the Woodbury Branch team in delivering personalized, high-quality service while strengthening customer relationships and continuing to deepen ties in the community.

“What excites me most about this role is the opportunity to lead an enthusiastic team dedicated to providing exceptional service every day,” Arango added. “Even small, positive interactions can have a significant impact on people’s lives, and I’m proud to be part of that.”

Arango holds an Associate of Science degree in Business Administration from CUNY LaGuardia Community College and a Bachelor of Arts degree in Business/Corporate Communications from CUNY Baruch College.

“We are excited to welcome Dennis to the Woodbury team,” Sarina Manibanseng, Regional Experience Manager at Newtown Savings Bank. “His experience, collaborative nature, and dedication to customer service align perfectly with our culture and values.”

About Newtown Savings Bank

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Newtown Savings Bank is a community bank headquartered in Newtown, Connecticut, with over \$1.8 billion in assets. The Bank has been deeply committed to its customers and the community since 1855. It has 15 branches located in Newtown, Bethel, Bridgeport, Brookfield, Danbury, Monroe, Oxford, Shelton, Southbury, Trumbull, and Woodbury, along with the New Haven Regional Lending Center in Hamden, CT. For more information and location details visit NSBonline.com or call 800.461.0672. Member FDIC. Equal Housing Lender.